

# Training and Equipment SALES SERVICE HIRE

### THE SAFETY SPECIALISTS

## **WORK IN A TEAM**

**PUATEA001B - Work in a Team** 

This unit covers competency in working with others and making a positive contribution to the effectiveness and efficiency of a team in a work environment when predominantly under direct supervision. Limited responsibility towards others is required. This unit applies to all workers working in the Public Safety industry, but is particularly relevant to new workers in assisting integration with the organisational team culture of the agency.

#### **Course Objectives**

- ✓ Contribute to team activities
- ✓ Share knowledge and information
- ✓ Give and receive support to and from team members

#### **Course Outline**

- ✓ Team member roles and responsibilities
- ✓ Individual contribution
- ✓ Communicate effectively with other team members
- ✓ Importance of team meetings
- ✓ Team member assistance and participation
- ✓ Feedback and workplace goals

#### **Assessment**

Participants will be assessed via a written assessment. Participants with literacy/numeracy difficulties or physical conditions should speak with the Trainer to discuss alternative assessment approaches.

#### Qualification

On successful completion, each participant will be issued with a Nationally Recognised Statement of Attainment.

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